Industry Notice 09/27/2010: DTAS-Online System Outage

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) DTAS-Online application will be offline from Tuesday, September 28, 2010 from 5:00 a.m. to 9:00 a.m. EST. This outage is required to perform maintenance to the DTAS-Online application. The fix will include changes to the server certificates to correct the invalid Certificate Error currently being experienced.

- License Submissions will not be impacted
- DDTC web pages (pmddtc.state.gov) will not be impacted
- ONLY EFS submissions and MARY will be unavailable

FURTHER INFORMATION

For Technical Issues:

DTrade Help Desk

Hours: 9am-5pm Eastern U.S. time
Phone: (202) 663-2838
E-mail: dtradehelpdesk@state.gov

For Defense Trade inquiries related to process and status:

Response Team

Hours: 9am-5pm Eastern U.S. time
Phone: (202) 663-1282
E-mail: DDTCResponseTeam@state.gov